

WARRANTY FORM



Please fill out this form and attach images of the whole front and whole rear of bag. Along with close up image(s) of the fault in question. Please note we can only assess your warranty claim provided you have purchased your product from www.JanSport.com.au or an authorised JanSport Australia stockist. Proof of purchase may be asked to be provided at our discretion.

Once completed, please send this form and above mentioned images to warranty@jansport.com.au and we will respond within 3 business days with confirmation your warranty claim has been successful or not.

If successful, we will issue you with a Return Authorisation Number. You can then send your product back with a copy of this form to:

Address:

Texas Peak Pty Ltd
JanSport Warranty Repair
30 Tullamarine Park Rd
Tullamarine VIC 3043

FIRST NAME

LAST NAME

EMAIL ADDRESS

ORDER NUMBER

RETURN AUTHORISATION NUMBER

RETURN ADDRESS

CITY

STATE

POSTCODE

FAULT & HOW THIS OCCURRED